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**NOTICE OF WITHDRAWAL  
FROM ISSUE  
UNDER 37 1.313(b)**

In re Application of:  
Evren Eryuek  
Application No., 09/972,078  
Filed: October 05, 2001  
Attorney Docket No. P32.12-0019  
FOR: Root Cause Diagnostics

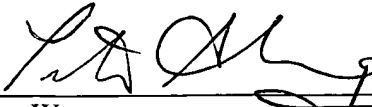
The above-identified application is withdrawn from issue after payment of the issue fee to determine patentability. See 37 CFR 1.313(b)(1).

The above-identified application is hereby withdrawn from issue.

The issue fee is refundable upon written request. If, however, the application is again found allowable, the issue fee can be applied toward payment of the issue fee in the amount identified on the new Notice of Allowance and Issue Fee Due upon written request. This request and any balance due must be received on or before the due date noted in the new Notice of Allowance in order to prevent abandonment of the application.

Telephone inquiries should be directed to Peter Wong (571) 272-1400.

The above-identified application is being forwarded to the examiner for prompt appropriate action, including notifying applicant of the new status of this application.

  
Peter Wong  
Director, Technology Center 2100  
Computer Architecture, Software  
And Electronic Commerce